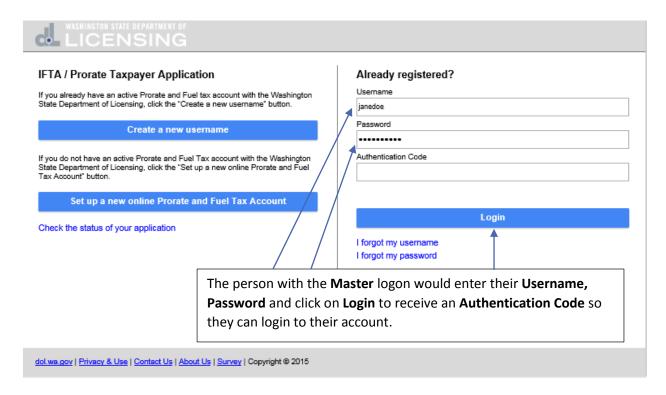
How to Add Additional Users to an Account in Taxpayer Access Point, TAP.



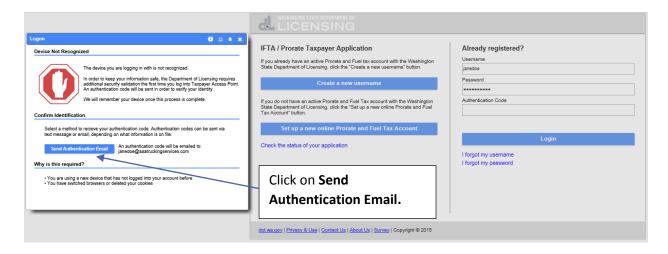
Welcome to the Washington State Department of Licensing Taxpayer Access Point, TAP. The information you will see in this tutorial is completely fictitious. It has been made up and is intended for instructional purposes only. Any resemblance to a real person or business is entirely coincidental. TAP uses pop-ups to assist in the registration process. We recommend you disable the pop-up blocker settings and allow pop-ups from the TAP website.

In this tutorial, you will learn how to add additional users to an account through our Taxpayer Access Point, TAP. Once the request has been processed by Prorate and Fuel Tax Services, the additional user will be able to login for the first time. They will be able to file and pay IFTA tax returns, IRP applications and purchase IFTA decals online. View and print IRP information, IFTA tax returns, account balances, correspondence related to your account(s) and gain access to the rest of the online services we provide.

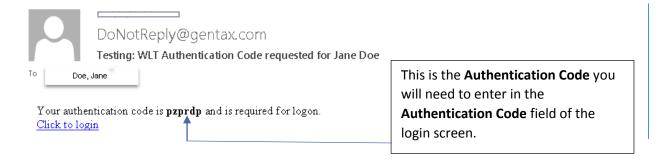
To add an additional user to your account, the person with the **Master** logon profile would enter their **Username**, **Password** and click on **Login** to receive an **Authentication Code** so that they can login to their account.



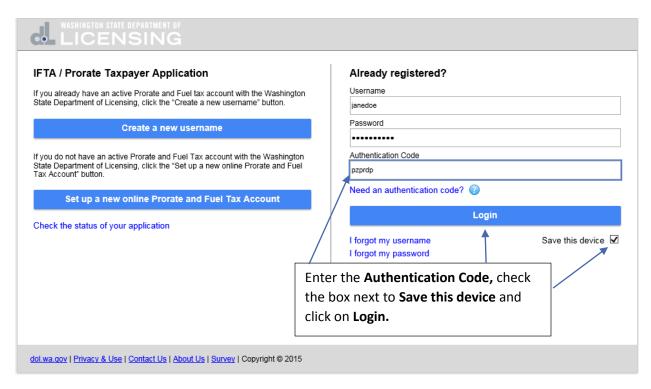
The **Device not Recognized** dialogue box opens with a link to receive the **Authentication Code.** Click on **Send Authentication Email.**



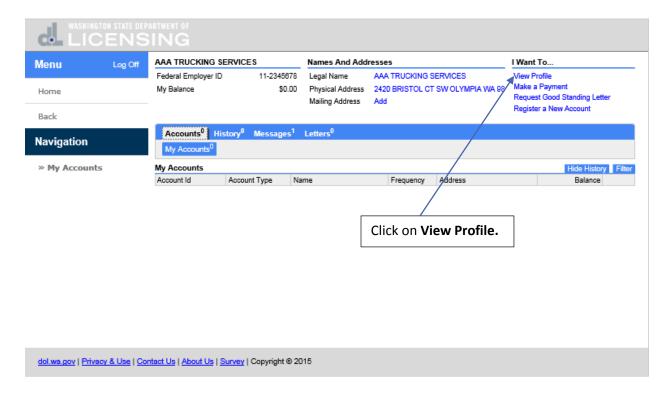
You will receive an email with the **Authentication Code** that is required to login.



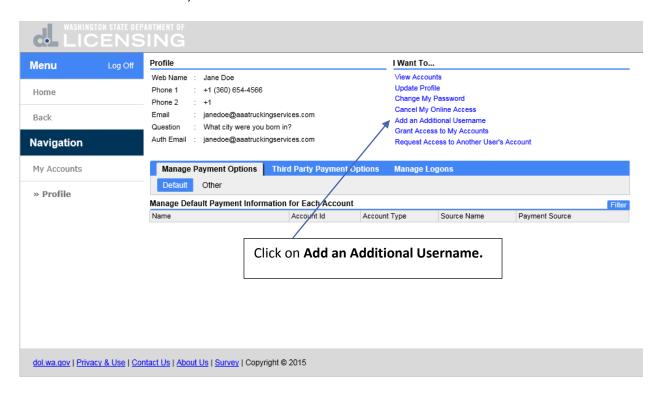
Enter the **Authentication Code** you just received, check the box next to **Save this device** and click on **Login.**



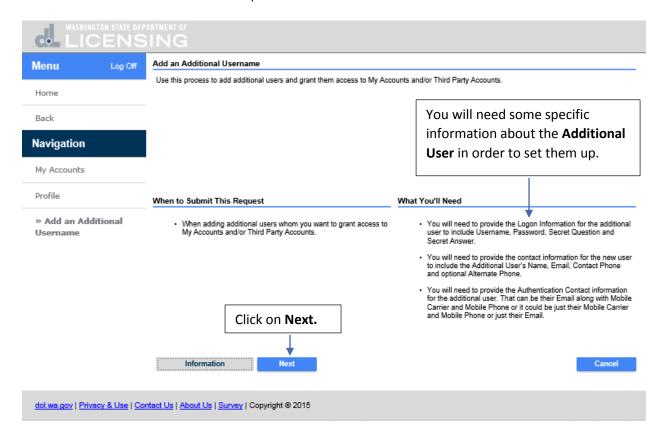
Logging in brings you to the home screen for your account. Under the I Want To section, click on View Profile.



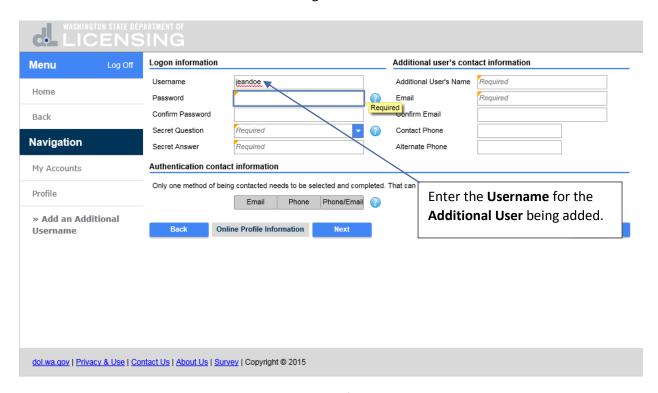
Under the I Want To section, click on Add an Additional Username.



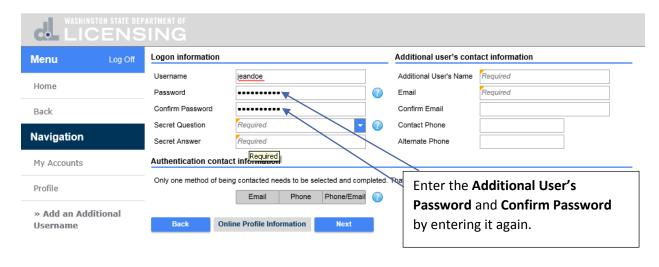
In order to **Add an Additional User** to your account, you will need some specific information about the **Additional User** in order to set them up. Click on **Next.**



Enter the **Username** for the **Additional User** being added.

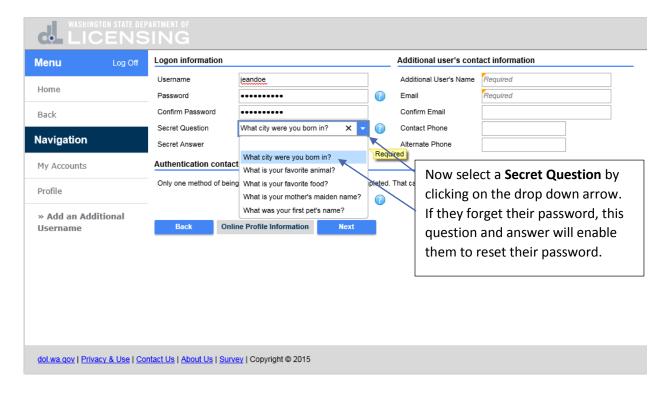


Enter the **Additional User's Password** and **Confirm Password** by entering it again.

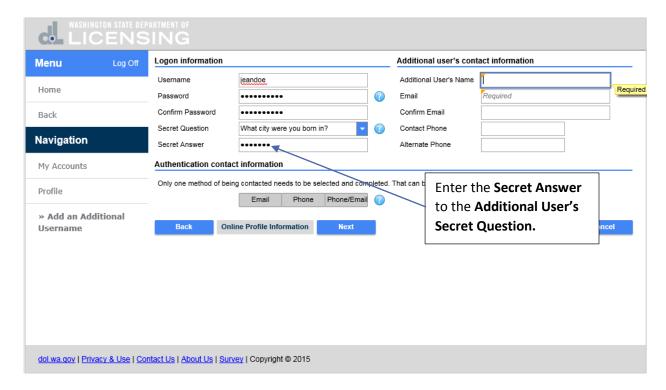


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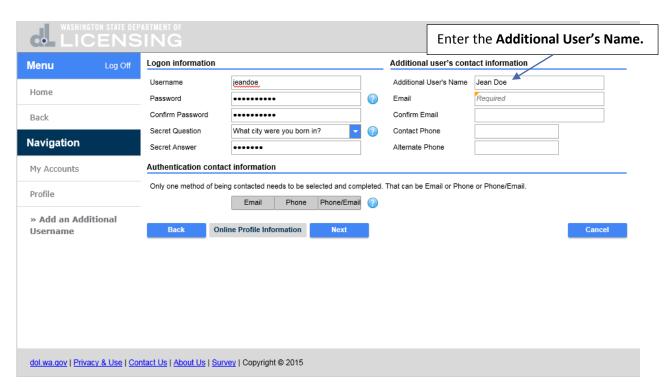
Now select a **Secret Question** for the **Additional User.** If they forget their password, this question and answer will enable them to reset their password. Click on the drop down arrow and select the **Secret Question**.



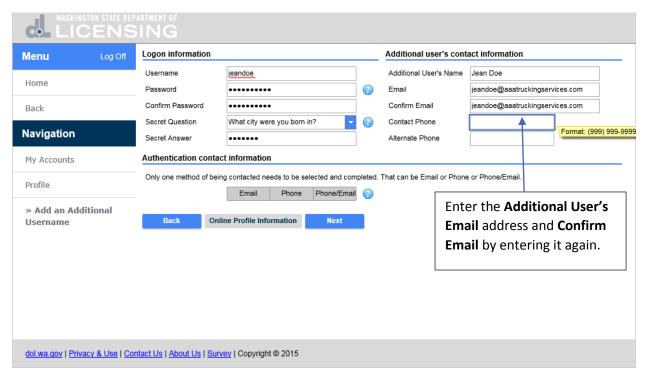
Enter the Secret Answer to the Additional User's Secret Question.



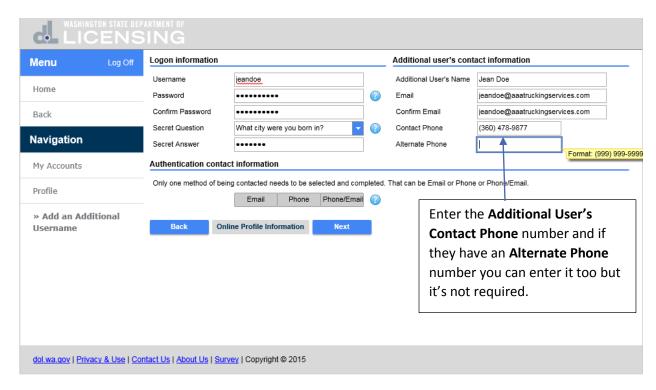
Enter the Additional User's Name.



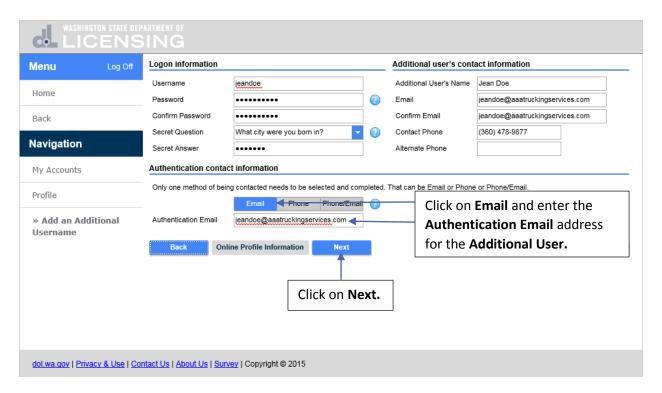
Enter the Additional User's Email address and Confirm Email by entering it again.



Enter the **Additional User's Contact Phone** number and if they have an **Alternate Phone** number you can enter it too but it's not required.



The Authentication Contact Information will be used to send the Authentication Codes to the Additional User when they login. They can receive the Authentication Codes by Email, Phone or Phone/Email. Only one method of being contacted needs to be selected and completed. Select the way the Additional User will receive their Authentication Codes. Click on Email and enter the Authentication Email address for the Additional User and click on Next.



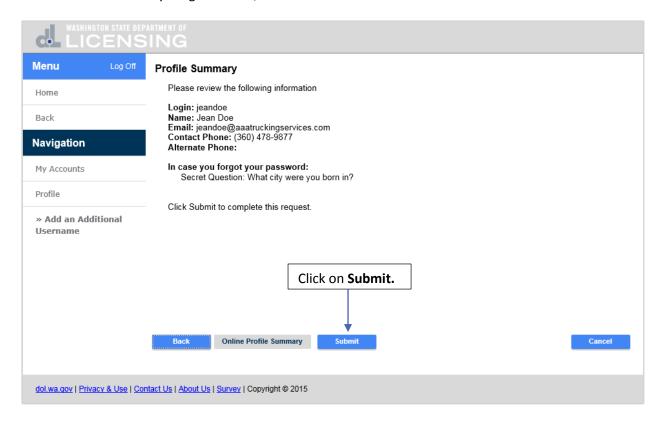
If your business had it's own accounts you would grant the **Additional User** access by selecting them. Click on **Next.**



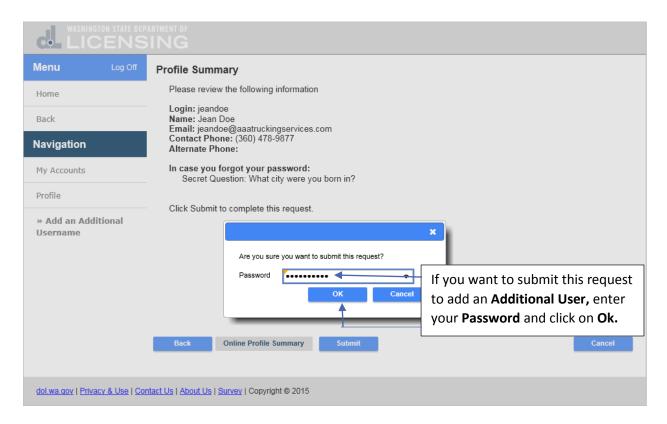
You would grant the **Additional User** access to other accounts by selecting them. Click in the **Select** box and click on **Next.**



This is the profile summary of the information you entered for the **Additional User**. Review the information and if everything is correct, click on **Submit.**



If you are sure you want to submit this request to add an **Additional User**, enter your **Password** and click on **Ok**.



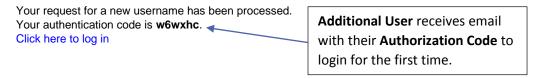
This is the confirmation you receive that your request has been submitted. A copy of this confirmation message will be emailed to you. Once the request has been processed, the **Additional User** will receive an email with instructions on how to login for the first time. Click on **Print** if you want a copy for your records and click on **Ok** to finish.



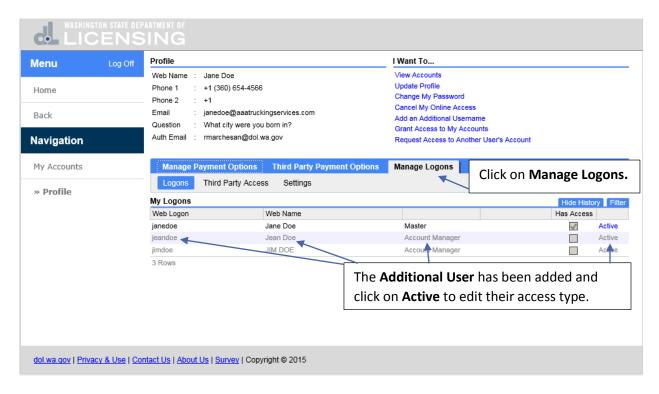
You are returned to your profile screen.



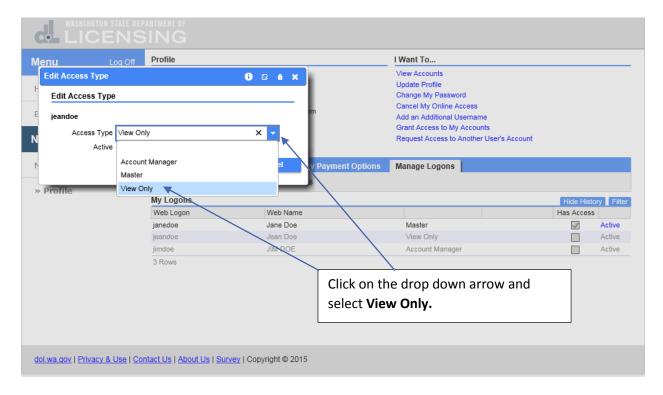
After the request has been processed by Prorate and Fuel Tax Services, the **Additional User** will receive an email with their **Authorization Code** to login to your account for the first time.



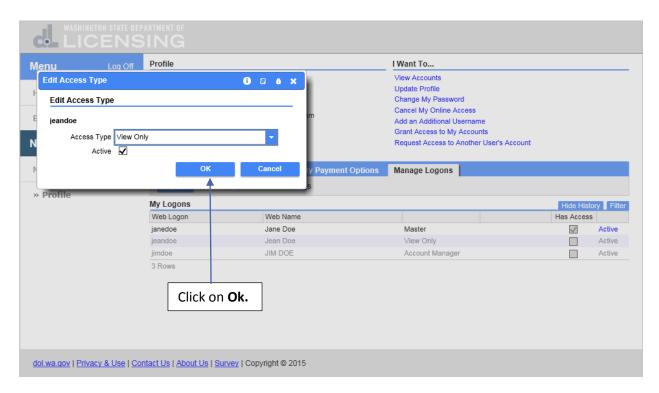
Click on the **Manage Logons** tab and you will see the **Additional User** has been added. Click on **Active** for the **Additional User** to edit their access type.



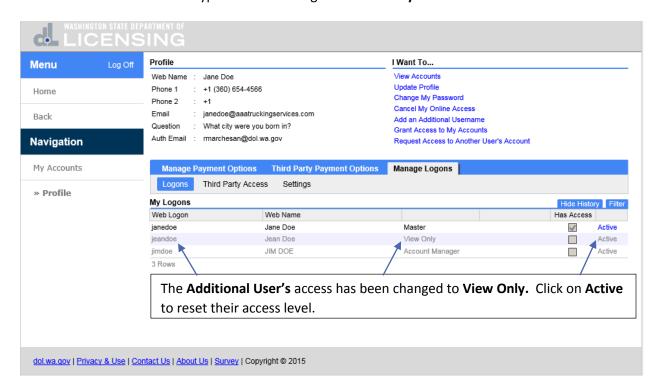
The **Edit Access Type** dialogue box opens. Click the drop down arrow for **Access Type** and you can change the access of the **Additional User**. Click on **View Only**.



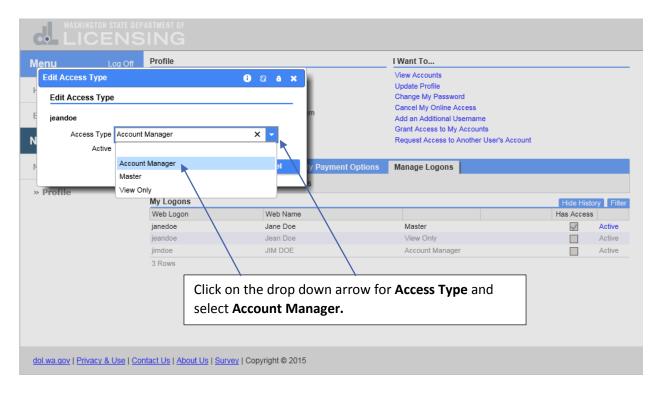
Click on Ok.



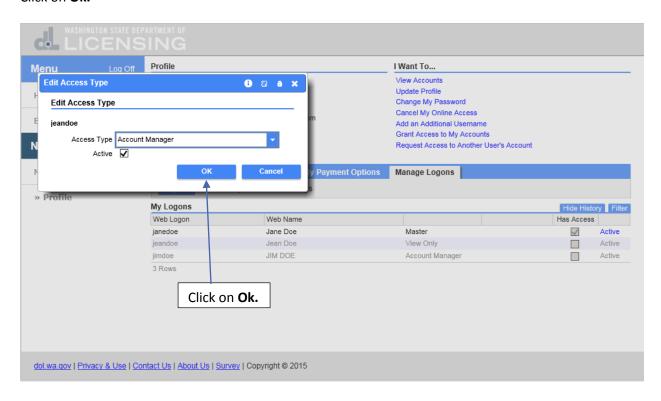
The Additional User's access type has been changed to View Only. Click on Active to reset their access.



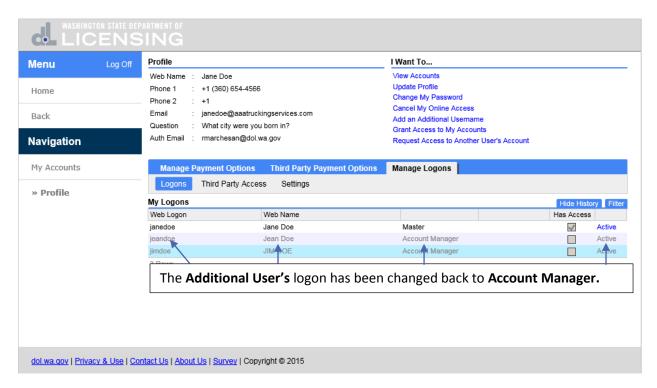
The **Edit Access Type** dialogue box opens. Click on the drop arrow for **Access Type** and select **Account Manager.**



Click on Ok.



The Additional User's logon access has been changed back to Account Manager.



This completes the TAP how to **Add Additional Usesr to an Account** tutorial.